

### **Reporting Health Care Fraud to New West Health Services**

The New West Health Services Compliance Hotline is a confidential voice messaging system that is available 24 hours a day to Employees, Members, Providers, Vendors and Contractors to report suspected healthcare fraud and abuse.

#### **New West Health Services Compliance Hotline:**

- Toll Free: 1-888-222-1437
- Local: 406-457-2251

#### **What to Include**

Please include the names of all parties involved, including the provider, patient, and insurance policyholder. Specify which party you believe is committing the fraud. Identify the dates of service or items in question. Describe, in as much detail as possible, why you believe a fraud may have been committed.

If possible, please include your name, telephone number, and address in case we need to contact you during the investigation.

#### **Confidentiality**

All information you provide will be strictly confidential. We will not release any medical information without lawful authorization. Montana law provides immunity from liability to any person who cooperates with, furnishes evidence to, or provides information regarding suspected insurance fraud. You may remain anonymous.